

# A Message for Mini Lithium Lid Owners

## What is the issue?

We've become aware that as many as 10% of Lithium-ion Battery Lids for Song Meter Minis/Mini Bats that shipped before January 1, 2023, have the potential to leak, causing failures.

The source of the issue has been identified and addressed. **Lithium Lids that shipped on or after January 1, 2023, are not a concern.** If you purchased a Lithium Lid or received a warranty replacement Lithium Lid before January 1, 2023, you could experience a leak.

## I have a Lithium Lid. What should I do?

If you purchased a Lithium Lid directly from Wildlife Acoustics before January 1, 2023, and have previously deployed it, we recommend that you inspect it before deploying again. Here's what to look for within the unit:

- visible moisture; or
- evidence of corrosion (see reference photo of yellow discoloration)



If evidence of either moisture or corrosion is found, please contact us via our online [Support Contact Form](#).

- In the "Subject of Support Request" field, please note "Lithium Lid Leak"; and

- In the "Description of Support Request" field, please include the serial number(s). Serial numbers are printed on a sticker inside Lithium Lids.

We will arrange to have your Lithium Lids tested and, if necessary, replaced.

If you would like to have your Lithium Lids tested, regardless of whether or not they have yet been deployed, please follow the steps outlined above.

**If you purchased a Lithium Lid from a Wildlife Acoustics reseller**, please contact them directly for guidance.

### **A note to our customers**

We realize that many of you are heading into recording season, and we will do everything we can to expedite this process. We sincerely apologize for the inconvenience and are here to answer any questions you may have.

– *The Wildlife Acoustics Team*